Online Check-In

Free WiFi
Available on Virgin Atlantic flights to Orlando, so you can complete your online check-in on the way.

virgin atlantic holidays

For a faster pick-up experience, pre-register before your travel: www.hertz.com/us/en/virgin-checkin
You can then complete the final stage of your Hertz check-in 4 hours before your scheduled pick-up time using the onboard Wi-Fi, which is complimentary for Orlando customers.

Check in online →

Stage one - 7 days before

Stage two - 4 hours before

1 **Start Online**

Visit the Hertz check-in page and enter your Hertz reservation number and surname.

2 **Your Details**

Confirm your driver information and upload your driving licence.

3 **Review & Agree**

Review your rental agreement, terms & conditions, then agree to proceed.

4 **Payment**

Add your payment card details for security authorisation.

5 **Confirmation**

Stage One Complete - check email confirmation. If eligible, complete Stage Two 4 hours before collection. *Otherwise, proceed to the counter.*

6 **Ready to Go**

Finish your check-in. If eligible for Skip the Counter, you'll receive an email 4 hours before collection to complete the final check-in step. *Once completed, proceed to the vehicle collection area as provided.*

Customers requiring certain additional services, such as child seats, additional drivers or collection from a downtown location still need to visit the rental counter.

Why check in online?

- Skip the counter where available
- Save time at collection
- Complete at a time that suits you
- Simple and secure process

Hertz

Disclaimer: Information, pricing and terms are valid as of October 2026 and subject to change.