

ORLANDO INTL AP
RES: E96884359A6 / HERD / B

INITIAL CHARGES

RENTAL RATE \$ 0.00
SUBTOTAL \$ 0.00

CHARGES ADDED DURING RENTAL

ADDITIONAL DRIVER \$ 0.00
FPO \$ 0.00
LDW \$ 0.00
LIS \$ 0.00
UMP \$ 0.00
PDW \$ 0.00
LLDW \$ 0.00
PAI/PEC \$ 0.00
PREM RD SVC (PREMIUM ROADSIDE ASSISTANCE) \$ 0.00
FUEL & SERVICE \$ 0.00
LATE RETURN FEE \$ 0.00
INTERCITY FEE \$ 0.00
ADDITIONAL CHARGES
CHILD SEAT \$ 0.00
PORTABLE GPS \$ 0.00
SAT RADIO \$ 0.00

SERVICE CHARGES/TAXES

AIRPORT CONCESSION FEE RECOVERY \$ 0.00
HOTEL CONCESSION FEE RECOVERY \$ 0.00
CONCESSION FEE RECOVERY (CFR) \$ 0.00
ENERGY SURCHARGE \$ 0.00
VEHICLE LICENSING COST RECOVERY (VLCR) \$ 0.00
TOURISM FEE \$ 0.00
CUSTOMER FACILITY CHARGE (CFC)/USE FEE \$ 0.00
FL STATE SURCHARGE (STATE/LOCAL SURCHARGE) \$ 0.00
TAX \$ 0.00

TOTAL AMT DUE \$ 0.00

PAID BY MC XXXXXXXXXXXXXXXXX

**FOR EXPLANATION OF THE ABOVE CHARGES,
PLEASE ASK A REPRESENTATIVE OR GO TO
WWW.FIREFLYCARRENTAL.COM/CHARGEEXPLAINED**

VEHICLE 02343/7863209 2011 ALTIMA - FL 519XQV
FUEL: FULL 8/8 OUT, 8/8 IN
COMPLETED BY: 4374/FLWES11
MILES CHECKIN: 3716
MILES @ RENTAL: 3015
MILES DRIVEN: 701 (NOTE IF CHARGED)

RENTED: ORLANDO INTL A/P
RENTAL: 09/16/XX 02:58
RETURN: 09/22/XX 09:03
RETURNED: ORLANDO INTL AP

PLAN IN: XXXX RATE CLASS: X
PLAN OUT: XXXX

THANK YOU FOR RENTING FROM **FIREFLY CAR RENTAL**

Initial Charges: Refer to charges accepted and/or added at time of initial rental. These include the following:

Rental Rate: The base rate is the total cost of rental not including the taxes, fees, surcharges, mandatory coverages, mileage (if applicable) and optional items (child seats, navigational systems, coverages, additional driver, etc). The rates are based on a 24 hour rental day starting with the hour you pick up the vehicle.

Charges Added During Rental: Refer to all charges incurred during time of rental (service charges, surcharges, taxes, and concession fees not included).

Additional Driver: Fee for drivers in addition to the renter named in the contract. Maximum of 4 additional drivers per rental contract.

FPO: Fuel Purchase Option. Fuel purchased in advance at Firefly Car Rental at time of rental. No refund for unused fuel if option is selected.

LDW: Loss Damage Waiver. Applies to all vehicle damage to Firefly rental car, with exception of damages obtained through fraud, or through an accident resulting from use of the car in a manner prohibited by the Rental Agreement. By accepting LDW you will be relieved of all financial responsibility for loss or damage to the rental car, whether or not you have insurance to cover such damage. In order for LDW to be applied to any damage claims, you must properly report the related incident in accordance with the Rental Agreement.

LIS: Liability Insurance Supplement. Provides liability protection up to \$1,000,000.

UMP: Uninsured Motorist Protection. Provides up to \$1,000,000 protection for bodily injury claims with an uninsured/underinsured motorist. UMP is only available when first accepting LIS.

PDW: Partial Damage Waiver. Applies to Insurance replacement rentals. Firefly agrees not to hold you responsible for your personal auto insurance deductible (up to \$1,000). Available only at select locations.

LLDW: Firefly agrees not to hold you responsible for up to \$1,000 of damage to the Firefly vehicle. Available only at select locations.

PAI (Personal Accident Insurance) - PEC (Personal Effects Coverage): PAI - Insurance for accidental death and accidental medical expenses. Renter is covered 24 hours a day, in or out of the vehicle. Passengers are covered riding in, entering and exiting the rented vehicle. Total benefits for any one accident are limited to \$225,000. PEC - Covers some personal belongings. Coverage limits are up to \$600 per person, with the maximum coverage for all claims limited to \$1800. In New York, limits are up to \$500 per person, with maximum coverage for all claims limited to \$1500.

PREMIUM EMERGENCY ROADSIDE ASSISTANCE: Provides roadside assistance including lockouts, lost key, flat tire & mounting, and dead battery, among other services. Travel interruption reimbursement up to \$1,000.

NOTE: Charges added during rental can also include additional products purchased by the renter at time of rent, including portable GPS device, PlatePass (for toll roads), Child Seats, Ski Racks, and other products.

(The Following Charges are included in Charges Added During Rental, but are usually added at return):

Fuel & Service/F&S: Charge for cost of fuel and refueling service if car is not returned full of fuel and/or Fuel Purchase Option (see above) was not purchased at time of rental.

Late Return Fees: Fees for returning car after return time agreed to at time of rental. Returns of less than 30 minutes will generally not be charged extra hours. Returns 30 minutes late or later will incur an additional charge, with late returns of 1 hour and 30 minutes resulting in a charge for an additional rental day.

continue on next page...

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Intercity Fee: Fee charged for returning the rental car to a location other than the initial rental location and/or the location specified in rental contract.

Service Charges/Taxes: Represent state and local taxes, as well as surcharges/service charges collected by Firefly to reimburse state and local governments, airport authorities, and other government and transportation agencies, as well as additional fees.

NOTE: The following items are in generalized terms, and usually have region or authority specific titles on your receipt (Such as "California Tourism Fee").

Airport Concession Fee Recovery (ACFR) - This fee is to reimburse Firefly for concession fees paid to the airport (hotel or train station) for each rental.

Hotel Concession Fee Recovery (HCFR) - This fee is to reimburse Firefly for concession fees paid to the hotel for each rental.

Concession Fee Recovery: Fee to reimburse Firefly for concession fees paid to all other operating authorities apart from airports and hotels specified above.

Energy Surcharge - The costs of energy needed to support our business operations have escalated considerably. To offset the increasing costs of utilities, bus fuel, oil and grease, etc., Firefly is separately imposing an Energy Surcharge.

Vehicle Licensing Cost Recovery (VLCR) - This fee is for Firefly's recovery of the proportionate amount of vehicle registration, licensing and related fees applicable to a rental.

Tourism Fee - Car rental companies are required by law to pay monthly assessments in certain cases to state tourism commissions on revenue generated at either airport or hotel rental locations. This fee has been calculated to recover such assessments on an applicable rental basis.

Customer Facility Charge/Use Fees - The Airport requires that all car rental companies collect this fee. The money collected is used to pay for new car rental facilities

State/Local Surcharge: This fee is for Firefly's recovery of taxes and fees charged by state and local governments. Usually shown with name or state or locality (ie : "FL State Surcharge").

Tax: Represents state and local sales tax on total rental charges.