

# Platinum Terms and Conditions

## Guaranteed Upgrade

A guaranteed one-car-class upgrade at no additional cost applies at participating locations worldwide. Maximum upgrade is to a Premium car. Upgrades exclude Hertz Collections.

## Bonus Points

Platinum members opted in to receiving Hertz Gold Plus Rewards® points receive a 25% bonus on all qualifying rentals.

## Special Rates

With the exclusion of Supercars, Hertz will provide special rates on all car classes including Hertz Prestige Collection rentals.

## Guaranteed Reservations

All standard vehicles (classes A-D) are guaranteed reservations with Platinum service worldwide.

## Grace Period

Upon vehicle return you will be allotted a four-hour grace period.

## "Drive Back Service"

Upon request, "Drive Back Service" to the airport terminals at most airport locations is available.

## Delivery Fees

Free delivery & collection is available within 15 kms/10 miles of nearest Hertz location. Vehicle delivery is available where permitted by airport regulations. Some restrictions apply; please call for details.

When you rent a Hertz Prestige Collection vehicle, this vehicle must be returned to the renting location. If the vehicle is not returned to the renting location, standard Hertz Prestige Collection one-way fee policy applies.

## Platinum CDP Number

Hertz Annual Platinum Membership CDP# 1813625 can only be used by Platinum members. The CDP number is valid for usage on all car classes. If you have an existing Hertz CDP#, you may use that as well.

## Spouse or Domestic Partner Benefits

Spouses and domestic partners may receive the same benefits as Platinum members. Your spouse or partner will not need a membership card to rent from Hertz. However, when picking up the vehicle, he or she will need to show their driving licence and specify your Platinum member number.

## Complimentary Ski Racks and Child Car Seats

Usage of ski racks and child car seats is complimentary to Platinum members and should be requested when making vehicle reservations.

## Extended Weekend Rates

Weekend rates begin earlier and commence at 7 a.m. on Thursday.

## General

All Hertz® Platinum Membership and Rental Terms and Conditions apply, including the right to change, limit or modify the Platinum programme or portions of the programme at any time. Membership and qualification for Platinum depend on country of residency. The programme may be terminated by Hertz upon six months' notice to members.

Above terms and conditions are applicable to EMEA Hertz Platinum members only. For clarification on the above, please visit [hertz.com/Platinum](https://hertz.com/Platinum).