



VEHICLE THEFT FROM CUSTOMER REPORT

THE CUSTOMER MUST REPORT THE VEHICLE STOLEN TO THE POLICE DEPARTMENT NEAREST TO WHERE THE THEFT OCCURRED. Rental charges will continue until the vin/plate are listed on NCIC (National Crime Investigation Center). **PLEASE COMPLETE THE FOLLOWING INFORMATION AND EMAIL TO OKCTHEFTANDRECOVERY@HERTZ.COM OR MAIL TO Hertz Corporation P.O. BOX 24130., OKLAHOMA CITY, OK 73121 ATTN: VEHICLE CONTROL**

Customer's Full Name: _____

Street Address: _____ City: _____

State/Province/Country: _____ Zip/Postal Code: _____

Phone Number: (Home) _____ (Mobile) _____ (Work) _____

Rental Agreement Number: _____ Vehicle Number: _____

Year/Make/Model: _____ License Plate: _____

Date & Time Theft Reported to Police: _____ Date & Time Theft Occurred: _____

Police Dept. Reported to: _____ Officers Name: _____

If not reported to police, explain why? _____

Address of Theft: _____ Police case number: _____

Did you allow anyone else to drive the vehicle? _____ If yes, whom? (name) _____

Address: _____ D.O.B: _____

Phone number (if applicable): _____ (mobile) _____ (work) _____

State/License #: _____ (if available)

Other Relevant information: _____

Was Valet service involved: _____ Were you given a receipt? _____

Location of keys/FOB at time of theft: _____ Was the vehicle left running?_(Y/N) _____

Was the vehicle key/FOB returned to Hertz? _____ (Y/N) If yes, to whom and where was it returned?

Employee name: _____ Location: _____ Date/Time: _____

Location of Rental Agreement at this time? _____

Customers Statement (what happened): _____

Customer's Signature: _____ Date: _____



For office use only: Do not close or do an exchange on the Rental Agreement. Responsible Management will close the rental agreement after verifying the Theft Report with Police. OKC Vehicle Control will close out the Rental Record after the vehicle has been listed with the National Crime Investigation Center. IF THE CUSTOMER DOES NOT HAVE THE VEHICLE INFORMATION, YOU MAY COMMUNICATE IT TO THE RENTER SO THEY CAN REPORT THE THEFT TO THE POLICE. **IMMEDIATELY SEND TO RESPONSIBLE MANAGEMENT INDICATED IN SECTION C. OF PROCEDURE W7-02. REPORTING VEHICLE THEFTS AND CONVERSIONS.**