

Service Notice

Requirements

1. Taiwan Citizen : Taiwanese ID and Driver's License.
2. Foreigners: Passport and international Driving Permit acceptable by Taiwan Motor Vehicle Office.
3. Drivers must be at least 20 years old.

Insurance Policy

1. Collision Damage Insurance : NT\$10,000 ~NT\$50,000 self-deductible (Type B); DUI, unknown damage to the vehicles, breach of the contract is not covered by the insurance, and all loss arisen shall be the customers' responsibility. (Note 1)
2. Theft Insurance : 90% of car market value; customers shall be responsible for 10% of car market value. (Note 1)
3. Driver/Passenger Insurance : Up to NT\$2,000,000 per person
4. Compulsory Insurance : Up to NT\$2,000,000 per person death
5. Third Party Liability Insurance : NT\$2,000,000/person to NT\$4,000,000/accident; NT\$500,000 on property loss
6. The above insurance policy does not include damages or loss arisen from natural disasters or severe weather (typhoon, earthquake, floods, etc.), or any damage to the equipment on the vehicles.

Note1 : During the car repair or the period of car stolen, the operating loss shall be the customer's responsibility. The compensation is up to 20 day's rental on the car's daily rate.

Mileage, Fuel, Toll Fee and others

1. Mileage : Unlimited
2. Fuel : Customers shall return the vehicle at the same level of fuel tank. Otherwise Chailease will charge for the fuel according to the fuel tank indicator.(Note2)
3. Toll fee : The freeway toll fee during the short-term rental contract will be calculated by FETC Company. Chailease Auto Rental will charge the toll fee by cash according to the record and the rate on FETC website while the car return.
4. Outside Office Hours: TWD500 each time when pick up or drop off time is outside office hours.
5. Please notify Chailease Auto Rental if you'd like to extend the rental. Chailease Auto Rental has the right to refuse the extension.
6. Cancellation Fee :
 - a. Chailease Auto Rental will refund the full payment if the customer cancels the order 24 hours or more before the scheduled pick-up.

- b. Cancel in the 24 hours period before the scheduled pick-up, the payment will be refunded, minus the cost of 2 days rental. If the order less than 3 days, minus the cost of 1 day rental.
- c. If the cancellation is caused by natural disasters or severe weather (typhoon, earthquake, floods, etc.), Chailease Auto Rental will refund the full payment.

Note2: Unit price is announced by CPC Corp

Customer's Responsibility

1. Parking fees, fine tickets or other bills during the rental contract.
2. Operating loss arisen by car plate suspension due to the customer's behavior. The compensation is up to 20 days' rental on the car's daily rate.
3. Cancellation Fee :
 - a. Chailease Auto Rental will refund the full payment if the customer cancels the order 24 hours or more before the scheduled pick-up.
 - b. Cancel in the 24 hours period before the scheduled pick-up, the payment will be refunded, minus the cost of 2 days rental. If the order less than 3 days, minus the cost of 1 day rental.
 - c. If the cancellation is caused by natural disasters or severe weather (typhoon, earthquake, floods, etc.), Chailease Auto Rental will refund the full payment.

Emergency

To protect your rights and interests, please call the police immediately and keep the scene when you encounter a traffic accident or car theft. Do not settle the accident in private and notify Chailease Auto Rental at once.

One-Way Rental Service Fee

Currency: TWD

	Taitung	Hualien	Kaohsiung	Tainan	Taichung	Hsinchu	Taoyuan	Taipei
Taipei	\$ 2,400	\$ 2,000	\$ 1,440	\$ 1,200	\$ 960	\$ 640	\$ 400	\$ 300
Taoyuan	\$ 2,400	\$ 2,400	\$ 1,320	\$ 1,080	\$ 800	\$ 400	\$ 300	
Hsinchu	\$ 2,400	\$ 2,400	\$ 1,200	\$ 960	\$ 640	\$ 300		
Taichung	\$ 2,000	\$ 2,400	\$ 960	\$ 800	\$ 300			
Tainan	\$ 1,600	\$ 2,400	\$ 400	\$ 300				
Kaohsiung	\$ 1,200	\$ 2,000	\$ 300					
Hualien	\$ 1,200	\$ 300						
Taitung	\$ 300							

*Chailease reserves the right to modify and/or cancel any offers without prior notice.