



## GENERAL INFORMATION

**Age requirement:** Minimum age required is 23 for groups A, B, C, and 25 for all other car groups.

**Driver's license:** A valid driving license for at least one year is required (For non EU Renters, valid International driving license).

**Traffic fines:** Tickets and attached administrative sanctions resulting from any violation of the Serbian Traffic Law during rental period are borne solely by the Renter. If any an additional fee of €15+VAT for administration expenses will be paid by the Renter.

**Method of payments:** HERTZ charge cards and vouchers, AMEX, VISA/MASTERCARD. Cash deposits are not acceptable.

**Third Part Liability:** The rented vehicle is covered for Third Part Liability in accordance with the Serbian law and a copy of the document is available in the car for inspection.

**Liability of the Renter:** In case of damage to or loss of the rented car or part of it, as well as in case of fire, breakage of glass or theft, the Renter or any additional authorized drivers are fully liable.

**Collision Damage Waiver (C.D.W.):**

The Renter's liability for damages to the HERTZ vehicle is set per Rental Agreement's term and conditions, to € 500+VAT for groups A, B, C, € 700+VAT for groups D, E, F, J, W or € 900+VAT for gr. K, L, V, Y, Q.

**Theft Protection (T.P.):**

A liability of the renter for theft or damage made by attempt of a theft of the vehicle in possession of Hertz je determined by the conditions in the rental agreement and the amounts are up to 500EUR + VAT for groups A,B,C, 700 EUR+VAT for groups D, E, F, J, W and 900 EUR + VAT for groups K, L, V, Y, Q.

Collision Damage Waiver and Theft Protection Coverage do not cover damages of the underside body of the vehicle, tyres and rims, theft of wheel covers, radio/CD players, registration documents, key set, and theft of any personal luggage. Collision Damage Waiver and Theft Protection Coverage do not cover any damage or theft if he/she violates the conditions for use the vehicle or shall have operated the vehicle in contradiction with the rental agreement and/or the legal provisions.

**Super Collision Damage Waiver (S.C.D.W.):** The Renter may reduce payment to € 100+VAT for groups A, B, C, € 100+VAT for groups D, E, F, J, W or € 200+VAT for gr. K, L, V, Y, Q by purchasing the additional coverage of € 6 +VAT per day, for groups A, B, C, € 9 +VAT per day, for groups D, E, F, J, W and €12+ VAT per day, for groups K, L, V, Y, Q.

Super Collision Damage Waiver (S.C.D.W.) can be accepted only after acceptance of Collision Damage Waiver (C.D.W.). Liability may in no case be restricted or cancelled for loss of accessories, documents, for damage to tyres and any other part on the undercarriage of the vehicle.

In case of damages or theft, proper reports and Police protocols are mandatory for validating the coverage of the above described Insurances.

**Incident administration fee:** In case of an accident due to the Renter's liability, Renter has the obligation to pay to HERTZ a non-refundable fee of €15+VAT to cover the administration expenses.

**Additional driver charge:** €12+VAT per day.

**Airport Service Charge:** 10% of the rental agreement value, for rentals starting at the Airport location.

**Gasoline and refueling charge:** Gasoline consumption is payable by the Renter. For every refueling there is an additional charge of €15 + VAT.

**Baby seats:** Available on request with a charge of €6 + VAT per day.

Snow chains may be provided for an additional fee of € 3 + VAT per day.

**After hours charge:** For rentals after working hours of location the charges are: €25+VAT up to 23:00pm and € 38+VAT if after 23:00pm.

**Collection/delivery charges:** Collection and delivery out of Hertz locations, but intercity additional charge of € 20+VAT. For out of city collection/delivery additional charge of € 0.95+VAT/Km.

**Chauffeur service:** This service is available only for cars groups F, K, L, V and Y.

**Across the border rentals:** HERTZ vehicle might be allowed to travel abroad under special conditions. Ask at time of reservation.

**Taxes:** All rental rates include PDV, CDW, TPC.

# Hertz®