

GENERAL INFORMATION



AGE REQUIREMENT: For groups A, B, C, drivers must be over 21 years of age. For any other vehicle group, min age of the driver must be 25.

PAYMENT METHOD: For all groups a valid Credit Card accepted by Hertz, must be shown for all necessary pre-authorization amounts as well as pre-payments and settlement of final rental charges.

DRIVING LICENSE: A valid driving license held for at least one year is required from the driver.

GRACE PERIOD: At the end of the agreed rental period, Hertz allows a grace period of 29 minutes free of charge after which, the renter will be charged with a minimum of one full day rental.

TRAFFIC FINES: All fines resulting from the drivers conduct are born solely by the renter.

INSURANCE: All authorized drivers of Hertz vehicles are covered against damages from Fire to the rented vehicle, and Liability Insurance to Third Party death, injury, and property. Both coverages are subject to General Terms of the Hertz's insurance contract with its Insurer.

COLLISION DAMAGE WAIVER (CDW): The renters liability for damage to the rented vehicle, can be reduced, under the condition that the Greek Traffic Law is not violated, to a minimum charge of €750 for groups A, B, C, €900 for groups D, E, H, I, J, K, L, R, T, U, W, Z, €1250 for groups G, V, YL, P1, P5, €1300 for group P9 by paying €12, €15, €23 and €44 per day respectively. Damage to the underside of the car, the wheels and the tyres is not covered. The renter may reduce the above liability to a minimum charge of €90 for groups A, B, C, €175 for groups D, E, H, I, J, K, L, Q, T, U, W, Z, €275 for groups G, V, YL, P1, P5, €350 for group P9 by paying an additional €7, €9, €15 and €29 respectively per rental day (SCDW).

THEFT PROTECTION (TP): Theft protection is a service which, if accepted, reduces the renters financial responsibility in case of theft of the Hertz vehicle to €750 for groups A, B, C, V2, €900 for groups D, E, H, I, J, K, L, R, Q, T, U, W, Z, €1250 for groups G, V, YL, P1, P5, V3, V4 and €1300 for group P9 by accepting a charge of €6, €9, €12 and €18 respectively per rental day. This excludes any thefts of personal effects.

PERSONAL ACCIDENT COVERAGE (PAC): For a charge of €6 per day, Personal Accident Coverage can be obtained covering driver's and passenger's medical expenses resulting from an accident with the rented vehicle up to €1500 and for the loss of life or total / partial permanent disablement: up to €70,000 and €17,600 respectively. Aggregate indemnity for every accident is limited to €88,000.

INCIDENT ADMINISTRATION FEE (IAF): In case of an accident due to the renter's liability, renter has the obligation to pay to Hertz a non refundable fee of €15 to cover administration expenses.

ADDITIONAL DRIVER/S: A charge of €5.00 per day has to be paid for each additional Driver.

AIRPORT CHARGE (ASC): The charge applicable to all airports in Greece is 6% except for "Eleftherios Venizelos" airport in Athens where the charge is 13%. The above percentages are calculated on the sum of charges excluding taxes and fuel charges.

GASOLINE PRE-PAYMENT POLICY: For rental periods of 3 days or longer and at the start of rental, the renter is required to pre-pay the cost of any petrol in the tank of the vehicle to be rented. Upon return and only then, of the rented vehicle, the renter may request a refund of the cost for any remaining amount of fuel in the tank, which if less than that of initial pre-paid quantity, a Refuelling Service Charges will be applied.

REFUELLING SERVICE CHARGE: €18.00

BABY SEATS - GPS - SNOW CHAINS -WI FI: Available on request with the daily charge of €4, €8, €3 and €7 respectively.

FLEET AVAILABILITY: The Company reserves the right to provide a different car model to that originally reserved of an equivalent or higher model type.

COLLECTION / DELIVERY: Every collection or delivery which does not take place at a Hertz location shall be charged €14 (city rate). Outside the city limits there will be an additional charge of €0.60/km for categories A, B, C & Z, €1.20/km for group P9, and €0.90/km for all other categories. The charge for every delivery or collection Outside Working Hours is €23.

ONE WAY RENTALS: Applicable between Hertz locations following a written authorization and a special charge agreement with Hertz.

ACROSS THE BORDER RENTALS: Allowed only with the prior written agreement with Hertz.

FERRY RESTRICTIONS: Allowed only with prior written agreement with Hertz. Please note that any damage to the vehicle in transit will be not covered by any insurance.

ROAD ASSISTANCE: ELPA, 24 hrs service, tel.: 10400

TAXES: All rates and charges in this brochure are subjected to V.A.T. At some offices a municipal tax of 0.5% is added to the rental price.