

## GENERAL INFORMATION

**Age requirement:** Minimum age required is 23 for groups A, B, C, D and 25 for all other car groups.

**Driver's license:** A valid driving license for at least one year is required.

**Traffic fines:** Tickets and attached administrative sanctions resulting from any violation of the Bulgaria Traffic Law during rental period are borne solely by the renter.

**Method of payments:** HERTZ charge cards and vouchers, AMEX, VISA/MASTERCARD and DINERS CLUB. Cash deposits are acceptable for gr. A, B and the amount depends on the rental period. Cash rentals for groups C, D, E, F, J, K, G, W, Q, U, M, N and S are not acceptable.

**Third Part Liability:** The rented vehicle is covered for third part liability in accordance with the Bulgarian law and a copy of the document is available in the car for inspection.

**Liability of the Renter:** In case of damage to or loss of the rented car or part of it, as well as in case of fire, breakage of glass or theft, the Renter or any additional authorized drivers are fully liable.

**Collision Damage Waiver /C.D.W./:** The renter's liability for damages to HERTZ vehicle can be reduced as per Rental Agreement's term and conditions, to 600 euros for groups A, B, C, D, 840 euros for groups E, F, G, J, K, M, N, U, Q, S or 1000 euros for group W by paying an additional daily fee as follow: groups A, B, C, D, G, N - 24 euros; for groups E, F, J, S - 36 euros and 48 euros for group W.

**Theft Protection /T.P./:** For a charge of 14.4 euros per day for groups A, B, C, and D, 21.6 for groups E, F, G, J, K, M, N, U, Q and S, 24.00 euros for group W, Theft Protection can be obtained. This coverage relieves the Renter from all financial responsibility for loss or damage to the HERTZ vehicle by the following thefts according to the conditions of our rental agreement. Collisions Damage Waiver and theft protection do not cover damages of the underside body of the vehicle, tyres and rims, theft of rims covers, radio/CD players, registration documents, key with alarm remote control and theft of any personal luggage. Collision Damage Waiver and Theft Protection do not cover any damage or theft if he/she violates the conditions for use the vehicle or shall have operated the vehicle in contradiction with the rental agreement and/or the legal provisions.

**Super Collision Damage Waiver /S.C.D.W./:** The Renter may waive payment of the first 600 euros for groups A, B, C, D, 840 euros for groups E, F, G, J, K, M, N, U, Q, S or 1000 euros for group W, by purchasing the additional coverage of 8.40 euros for groups A, B, C, 9.60 euros for groups D and J, 12.00 euros for groups F, K, M, Q, 18.00 euros for groups E, G, N, U, 14.40 euros for groups S and 24.00 euros for group W.

Super Collision Damage Waiver /S.C.D.W./ Can be accepted only after acceptance of Collision Damage Waiver /C.D.W./ Liability may in no case be restricted or cancelled at partial theft, loss of parts, accessories, documents, at damage to tyres and any other part on the undercarriage of the vehicle.

**Personal Accident Insurance:** For a charge of 7.20 euros per day, Personal Accident Insurance can be obtained. This insurance covers the driver and each passenger for medical expenses up to 2000 euros and loss of life or total/partial permanent disablement by 20 000 euros and 10 000 euros respectively. Aggregate indemnity per accident limited to 40 000 euros.

**Incident administration fee:** In case of an accident due to the Renter's liability, Renter has the obligation to pay to HERTZ a non-refundable fee of 18 euros to cover the administration expenses.

**Additional driver charge:** 4.80 euros per day, not more than 36 euros per rental.

**Airport Service Charge:** 10% of the rental agreement value, but at least 21.60 euros per rental starting at the airport location.

**Vignette Tax:** Rentals are subject to a charge of 1.80 euros per rental day for vignette tax.

**Gasoline and refueling charge:** Gasoline consumption is payable by the Rental. For every refueling there is an additional charge of 18 euros. Available pre-purchasing fuel at the time of reservation.

**Baby seats:** Available on request with a daily charge of 4.80 euros, not more than 36 euros per rental.

**After hours charge:** For rentals after working hours of location the charges are: to 1 hour - 21.60 euros, to 2 hours - 27.60 euros, more than 2 hours - 34.80 euros.

**Collection/delivery charges:** Collection and delivery is free within city limits with HERTZ locations. For outside limits the charge is 0.60 euros per km. They are fixed from Sofia to Plovdiv - 48 euros, to Bourgas - 108 euros, to Varna - 144 euros.

**Chauffeur service:** This service is available only for cars groups F, G, K, M and W.

**Across the border rentals:** HERTZ vehicle might be allowed to travel abroad under special conditions. Ask at time of reservation.

**Taxes:** All rates include 20% VAT.