

ANNEX 2 — FUEL POLICY



Fuel is not included in your rental rate. Your vehicle will be provided with a full tank of fuel and you can decide how you wish to pay for the fuel you use during your rental. You have the following options:

BUY A FULL TANK AT THE START...

- ▶ Often referred to as a **"full to empty"** policy – this is our **Fuel Purchase Option (FPO)**.
- ▶ If you purchase a full tank of fuel from us at the start of your rental, you will not need to refill the tank before returning and will have nothing more to pay for fuel.
- ▶ This is a good option for **high mileage journeys** where you are likely to use a full tank.

▶ Fuel Purchase Option (FPO)

We charge you at the start of your rental for a full tank of fuel at a price competitive with local fuel stations. You will have nothing more to pay to us for your fuel. **Please note that we do not provide a refund for unused fuel.**

RETURN WITH A FULL TANK...

- ▶ Often referred to as a **"full to full"** policy.
- ▶ Return the vehicle with a full tank of fuel purchased from a local petrol station.
- ▶ This is a good option for **low mileage journeys**.

IMPORTANT

Fuel gauges may still indicate that the tank is "full" many miles after it was last re-filled. To deal with this practically, we ask you to refill the tank within **10 miles/15 km** of the return location and **bring your fuel receipt with you** when returning the vehicle. **If you do not do so, we reserve the right to apply a small charge – please ask at the counter for details.**

...OR WITHOUT REFUELLING

- ▶ A good option if you are in a hurry, did not take FPO and do not have time to refill the tank on return.

▶ Fuel charges

We will charge you a price per litre to refill the tank, including or in addition to a **Refuelling Service Charge** for our service of re-fuelling for you. **These prices are indicated on your Rental Agreement.**

- ▶ For your convenience we generally provide two estimates of charges on your Rental Agreement to illustrate the potential cost of returning the vehicle without refuelling:
 - without fuel (i.e. assumption that the vehicle is returned full); and
 - with a full tank of fuel included (i.e. assumption that the vehicle is returned empty to show the maximum charge);

If you have any further questions, please **ask at the counter** when you pick up your vehicle.