

Driving In Australia With Hertz



Hertz[®]

There Really Is Only One Way To See The Best Of Australia...Self-Drive.

A self-drive holiday is about freedom on wheels. You can go where you want, when you want, and with peace of mind. When you're in the driver's seat, you can take control of your adventure and take the time to experience and enjoy the places you visit.

To prepare for your self-drive holiday, check out this guide for practical tips on how to make the most out of your self-drive holiday. Here you will find all the information you need; from planning and making car rental reservations to things you should look out for while on the road.

Why Choose Hertz?

Wide Range of Cars

Hertz offers a large fleet of latest model vehicles - economy, compact, intermediate, standard, full size, premium, SUV, 4WD or mini-van.

Young Fleet

Hertz's vehicles are, on average, less than 18 months old and all have undergone stringent quality control checks. With low kilometres and reliable performance cars, you can be assured of a smooth and safe journey.

Strong and Wide Network

With over 200 locations throughout Australia, including major airports and cities, you can find a Hertz location nearby to serve you.

One-Way/Inter-City Rentals

Enjoy the convenience, flexibility and freedom of renting a car

from one location and returning it at another. One way fees may apply on certain routes. - Please check standard Terms and Conditions

24-Hour Emergency Roadside Assistance

We provide basic 24-hour roadside assistance with the vehicle, however it will not cover you for assistance required for incidents that are your fault (eg. running out of fuel, lost keys or locking keys in the vehicle). You can purchase Premium Roadside Assistance Cover (PRAC) to cover these incidents.

Competitive Rates

Our inclusive tour rates are available at selected downtown and airport locations throughout Australia with inclusive insurance options. Our retail rates offer competitive dynamic pricing to make your journey more affordable.

Booking With Hertz

Rental Requirements

The minimum age to rent a car from Hertz in Australia is 21 years for most car groups (minimum age is 25 for Prestige, Adrenaline and Dream Collections, and 4WDs). Drivers aged 21–24 years will be eligible to rent, subject to a Young Driver fee.

At the time of rental, you must present a valid full driving licence issued from country of residence that has been held for a minimum of one year (three years in Tasmania) and an International Driving Permit (IDP), if required. IDPs will not be accepted without the original licence. Where licences are two parts, paper and photocard, both parts must be presented.

Insurance Cover

It's important to know what your basic insurance policy covers. Hertz Standard Rates include damage cover (subject to excess), which provides cover for accidental damage to the Hertz vehicle and/or third-party property, such that in the event of an accident, your liability is limited to a reduced amount of loss or damage. To enjoy greater peace of mind, Accident Excess Reduction (AER), Maximum cover (MAX) or SuperCover options are available to further reduce your liability for accidental damage or loss.

Sedans, 4WDs or Minivans?

In Australia, Hertz has a large fleet of young and latest model vehicles ranging from economy through to full-size, wagons, minivans and premium cars to suit all requirements. For driving off the beaten track, a 4WD or AWD is recommended and a requirement for some roads.

Pickup at Airport or Downtown?

It really depends on your flight arrival time, itinerary and group size. For pick up at airport, it is essential to provide flight details during reservation. This will ensure that your vehicle is not released in the event of flight delays.

Car Rental Rates

Hertz Car Rental Rates include Unlimited Kilometres, Damage Cover (DC) subject to Accident Damage excess, All Vehicle Registration Fees (VRR) and Admin Fees (AF), Location Fee (LF) where applicable, 24-Hour Breakdown Roadside Assistance, Goods & Service Tax (GST). Rates are also available inclusive of Additional Driver, MAX Cover which reduces Damage Excess to \$0 and Hertz Neverlost® Satellite Navigation.

Child and Booster Seats

Appropriate safety seats are mandatory for infants/children traveling in a car in Australia. These can be hired from Hertz and pre-booked for an additional price and we can fit the seats in the car. A maximum of 2 seats can be fitted to any vehicle.

GPS Satellite Navigation System

Our NeverLost® units features fast, accurate route calculation and the most up-to-date national maps. Drive with confidence with the NeverLost® in-car navigation unit as your guide.

Picking Up Your Car

Documents Required

Drivers must present the following documents at the rental counter:

- Booking confirmation
- Valid driver's licence and international driving permit (IDP), both required if driver's licence is not printed in English language
- Valid credit card
- Passport (for international travellers only).

Additional Drivers

Additional drivers must be listed on the rental agreement and a valid driver's license and IDP must be presented at the time of rental pick up. There is no coverage for damages by drivers not registered. A nominal fee may apply.

Refuelling Options

Hertz provide you with a full tank at the time of rental and options are available for replacing the fuel you use.

1. Fuel Purchase Option (FPO)

Selected locations allow you to pre-purchase a tank of fuel for your convenience. You may return the vehicle with as little fuel as you feel comfortable with. This option eliminates the need to refill the tank before returning the vehicle. Please be aware that we are unable to give a refund for unused fuel.

2. Refuelling Service Option (Fuel Service Charge – FSC)

A refuelling service is offered for your convenience when FPO is declined and you choose to return the vehicle with less than a full tank of fuel. Hertz will refill the vehicle for you and the refuelling

service charge will be added to the cost of the rental. This is available at selected locations and fuel charges may vary by location.

Toll Roads and Charges

Managing toll payments can be difficult and time consuming. We have simplified how we process road tolls so you can focus on getting to your destination on time.

Option 1: Prepaid

The Hertz Toll Day Pass is an opt-in system that covers all toll charges under one flat daily amount which allows unlimited toll usage during your rental period. You can choose this option at any time during your rental and the daily flat fee will appear on your rental agreement/invoice.

Option 2: Pay Later

This option records all toll roads you've driven on, and you will be invoiced for the actual toll amounts plus a per rental fee that covers processing costs shortly after your rental.

Bond Deposits

A bond deposit to cover additional costs such as fuel and optional extras is required on all rentals. All major credit cards and VISA debit cards are accepted for the deposit bond at the time of rental.

Driving Guidelines



Speed

Speed limit signs show the maximum speed you can travel. Speeding is a serious offence and speed limits vary from state to state, so ensure you adhere to the speed limit signs posted along all major roads, at all times.



Driver Fatigue

Fatigue can be as dangerous as drink driving or speeding, and contributes to many fatal accidents. Stop every two hours to stretch your legs and get some fresh

air. Try to time your day's travel so that you arrive at your overnight destination with time to relax and unwind.



Keep Left!

Always drive on the left side of the road in Australia.



Always Wear your Seatbelt

Each passenger in your vehicle must wear a seatbelt. Children must be secured in an approved child seat. Hertz have child seats available to rent if you don't have your own.



Lost Out There/Vehicle Breakdown

Do not leave the vehicle under any circumstances – a missing vehicle is easier to locate than missing people. In case of a vehicle breakdown, refer to the information on the 24-hour roadside assistance service that is provided with your Hertz car. Depending on the severity of the breakdown, a replacement vehicle may be made available.



Sudden Equipment Failure

This rarely happens but it is always good to know the basic handling techniques so you are more mentally equipped to react to such situations:

- Tyre Blowout – ease your foot off the accelerator, keep a firm grasp on the steering wheel and pull off the roadway.
- Brake Failure – if your brake pedal suddenly sinks to the floor, pump it to build pressure. If that does not work, use your emergency brake. Shift your vehicle into a lower gear to slow down.
- Steering Failure – ease your foot off the accelerator, turn on the emergency flashers and come to a slow stop. Brake gently to prevent vehicle from spinning.

- Stuck Accelerator – hook your toe underneath it to free it. If it does not become free, shift your vehicle into neutral and brake gently to slow down.



Fuel Stops

You should plan fuel stops before you depart. Prices are higher in remote and country areas so it is advisable to fill up the tank before venturing to the countryside.



Natural Events

Check road and weather conditions regularly as there could be unforeseen closures that may have an impact on your journey (e.g. temporary closure of highway due to forest fire or floods).



Bumped from Behind?

Do not pull over and stop, especially in a secluded or dark area. Drive to the nearest public area and call for police assistance.



To Stop or Not?

Do not pick up hitch hikers, under ANY circumstances.

Driving In The Outback And Remote Regions

Bitumen Roads

Most major roads are now sealed with bitumen and provide excellent driving conditions.

Unsealed Roads

Vehicles may be driven on unsealed roads to access holiday accommodation national parks and if roads are under repair. On some routes only 4WD are permitted. Please check your intended itinerary with your agent or Hertz to ensure you have confirmed the correct vehicle.

Flooded Roads

Occasionally in the Wet Season roads may become impassable due to flooding. Do not attempt to travel through a submerged section of road unless it is absolutely safe to do so. Some crossings are often deeper than they appear. Travelling fast through water can be dangerous and cause vehicle damage for which the renter is responsible.

Distances

Distances are vast across the whole of Australia, in particular the Northern Territory and Western Australia, therefore do not underestimate travelling time required. Check distances carefully when planning your itinerary and allow an average speed of 80 kilometres per hour in your calculations for travel on bitumen roads.

Fuel

Always ensure fuel requirements are estimated conservatively. Petrol stations can be several hundred kilometres apart.

Road Trains

Road trains can be up to 50 metres in length and weigh in excess of 50 tonnes. Caution should be shown when overtaking.

Water

It is advisable to always carry water.

Wandering Animals

Nearly all of the Northern Territory and Western Australia is cattle station country and most roads are unfenced. So please be aware that cattle, buffalo, horses or kangaroos can wander across the road at any time. We recommend that you reduce your speed when driving at night as Australian animals can become more active at this time and will be less visible in low-light.

Common Road Signs

Warning Signs



Winding Road Ahead



Roundabout



Curve Right



Wildlife - Drive Carefully



Road Bend Ahead



Slippery When Wet



T-Junction



Narrow Bridge



Road Narrows

Regulatory Signs



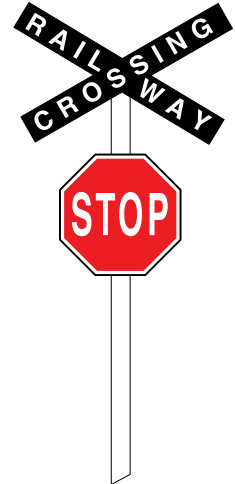
Guide Signs



Speed Signs













Railway Crossing Signs



















Australian Fleet Guide | visit www.hertz.com/cars (Australia)

Standard Fleet

Economy	Compact	Standard/Intermediate	Full Size	Premium Full Size
Kia Rio, Suzuki Swift or Hyundai Accent	Hyundai i30, Toyota Corolla, Kia Cerato or VW Golf	Toyota Corolla, Hyundai Elantra or Kia Cerato	Skoda Octavia or Toyota Camry	Holden SV6, Skoda Superb or Holden Calais
 4 1 1 1 A ECAR	 4 1 1 1 H CCAR	 4 2 2 2 I/S ICAR/SCAR	 5 1 1 2 D FCAR	 5 2 2 2 P PCAR
Small SUV	Medium SUV	Large SUV	People Mover	4WD
Nissan Qashqai, Mitsubishi ASX, Kia Sportage or Suzuki Vitara	Hyundai Tucson, Nissan Xtrail, VW Tiguan or Toyota RAV4	Toyota Kluger, Sorrento or Nissan Pathfinder	Kia Carnival	Toyota Prado
 5 2 2 2 G CFAR	 5 2 2 2 I/M HFAR/EFAR	 7 2 2 2 E1 GFAR	 8 2 3 3 T FVAR	 5 2 3 3 R FFMR/SSBD

Our Collections

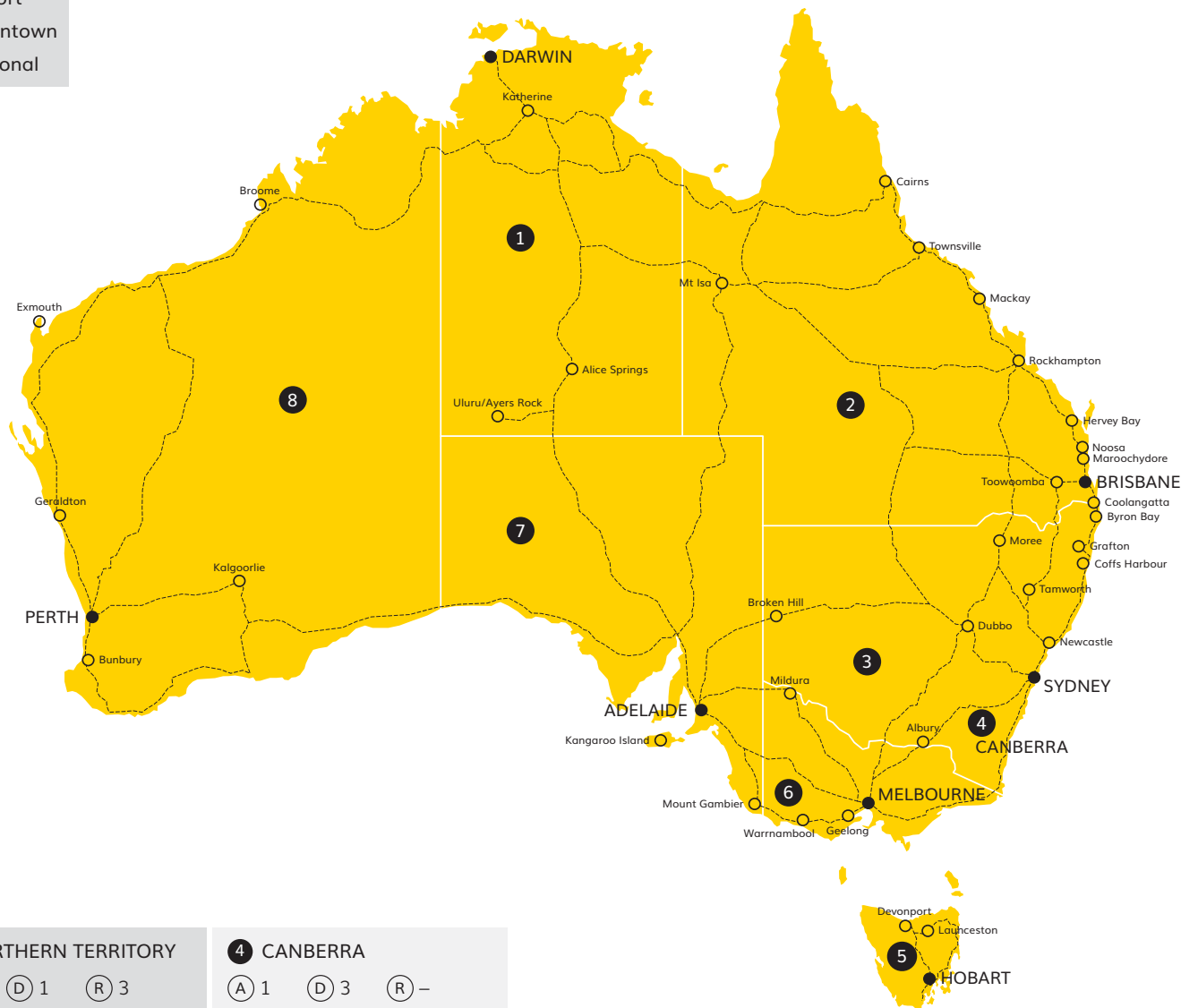
Prestige	Prestige	Prestige	Prestige	Green
Audi A4	Audi Q2	Audi Q5	Audi Q7	Mitsubishi Outlander PHEV
 5 2 2 2 F5 GDAV	 5 2 2 2 HS HCAV	 5 2 2 2 V5 DFDV	 7 1 1 1 J5 RFDD	 8 2 3 3 J2 FVAR
Adrenaline	Adrenaline	Adrenaline	Family	Family
Ford Mustang	Audi SQ5	Renault Megane	Kia Carnival or Hyundai IMAX	Mercedes Vclass
 2 1 1 2 M5 GDAR	 5 1 1 1 U5 DFDD	 5 1 1 1 B5 DSMV	 8 2 2 3 T FVAR	 8 2 2 2 E5 WVAR
Dream	Dream	Dream	<p>Vehicle models may differ and specifications may vary by location. All vehicles are automatic. Vehicles within the Hertz Prestige, Adrenaline and Dream Collections are reservable by make and model. All other vehicles can be reserved by car category only and not by particular car model or colour within a car group. The number of suitcases specified for each vehicle should be used as a guide only. Luggage capacity may vary depending on the number of passengers or the position of the rear seat for particular vehicles. Fleet and vehicle specifications are subject to change without notice.</p>	
Audi R8	Porsche Boxster	Porsche Cayman	Group Code B2 EDAR	Passengers 
 2 1 1 0 G5 WSAV	 2 2 2 0 K5 JTAV	 2 2 2 0 L5 ISAV	Small Suitcase 	Large Suitcase 

Australian Locations

Hertz has more than 200 locations throughout Australia, including all major airports and cities

Hertz Locations

- (A) Airport
- (D) Downtown
- (R) Regional



1 NORTHERN TERRITORY
(A) 3 (D) 1 (R) 3

4 CANBERRA
(A) 1 (D) 3 (R) -

2 QUEENSLAND
(A) 16 (D) 15 (R) 18

5 TASMANIA
(A) 4 (D) 5 (R) -

7 SOUTH AUSTRALIA
(A) 6 (D) 5 (R) 5

3 NEW SOUTH WALES
(A) 26 (D) 25 (R) 46

6 VICTORIA
(A) 5 (D) 26 (R) 12

8 WESTERN AUSTRALIA
(A) 8 (D) 7 (R) 8

For a full list of Hertz Locations including opening hours and directions visit hertz.com.com

Hertz Contact Details

Your Local Reservation Centre for Your International Rentals



Telephone



Email

China	400 842 3604* / (86) 21 8051 4563	reschina@hertz.com
Hong Kong	(852) 2525 2838	booking@hertz-gsa.com.hk
India	(91) 11 4351 3225	hertz@interglobe.com
Indonesia	(62) 21 521 2006	hertzgsa@discoverjkt.net
Japan	0800 999 1406* / (81) 3 4540 0478	admin-jp@hertz.com
Malaysia	(60) 3 2715 8383	hertzgsa@discover-kul.com
Pakistan	0800-43789* / (92) 21 3243 11818	reservations@optimus.com.pk
Philippines	(632) 817 8165	hertzgsa@discovertheworld.com.ph
Singapore	(65) 800 321 1455*	reserve@hertz.com
South Korea	(82) 2 6465 0315	reskorea@hertz.com
Taiwan	(886) 2 2731 0377	hertz-gsa@martin.com.tw
Thailand	(66) 2635 1826	hertz@discovertheworldthailand.com
Vietnam	(84) 28 6291 2289	Hertz@discovertheworldvietnam.com
Others	(65) 800 321 1455*	reserve@hertz.com

*Toll free numbers within the country only.

Hertz®

hertz.com

All care has been taken in producing this guide. Hertz is not responsible for any errors or omissions. Information provided is accurate at time of printing and may change at any time without notice.

©2018 The Hertz Corporation. All Rights Reserved.