



Sabre Cue Card

Car Quote - CQ	Format Examples
Car Quote from Itinerary	CQ2/3ZE/ECMR/CD-xxxxxx CQ (Itinerary segment 2)/(Itinerary segment 3) ZE/Car Type/Corporate Discount number
Car Quote with a Corporate Discount Program (CDP) number but without a flight segment	CQZESYD/23SEP-25SEP/9A-9A/ICAR/CD-xxxxxx (Pick up City)/(Pick up Date)-(Return Date)/Pick up Time)-(Return Time)/(Car Type)/(Corporate Discount number)
Car Policy Display	CQ*P
View Car Rule from line 1	CQ*R1
Sell Car from line 3	OC3
Re-display car quote	CQ*

***Note:** Optional Fields may be added to this sell entry.

Vehicle Guide											
Australia Only											
Make/Model	Hertz Vehicle Category	GDS Code	Seats	CD Player	Power Steering	Cruise Control	Air Conditioning	ABS Braking	Dual Airbags	Automatic	Engine Capacity
Economy Auto	A	ECAR	5	•	•	•	•	•	•	•	1.3L
Compact Manual	B	CCMR	5	•	•	•	•	•	•	•	1.8L
Compact Automatic	H	CCAR	5	•	•	•	•	•	•	•	1.8L
Compact Green	G	CXAR/CAAH	5	•	•	•	•	•	•	•	1.5L
Intermediate Automatic	C	ICAR	5	•	•	•	•	•	•	•	2.4L
Standard Automatic	S	SCAR	5	•	•	•	•	•	•	•	2.4L
Standard Hybrid	S2	SDAH	5	•	•	•	•	•	•	•	2.4L
Fullsize Automatic	D	FCAR	5	•	•	•	•	•	•	•	3.5L
Fullsize Premium	P	PCAR	5	•	•	•	•	•	•	•	3.6L
Fullsize Luxury	F	LCAR	5	•	•	•	•	•	•	•	3.6L
Fullsize Wagon	E	FWAR	5	•	•	•	•	•	•	•	3.5L
Fullsize Sportswagon	E1	SWAR	5	•	•	•	•	•	•	•	3.6L
Special Minivan	M	XVMR	12	•	•	•	•	•	•	•	2.8L
Fullsize 4WD Manual	R	FFMR	5	•	•	•	•	•	•	•	4.0L
Fullsize Van	T	FVAR/LVAR	8	•	•	•	•	•	•	•	2.4L
Economy AWD Automatic	V	EFAR	5	•	•	•	•	•	•	•	2.4L
Convertible Auto	I	PTAR	4	•	•	•	•	•	•	•	2.2L
Mini Elite	A5	NBAR	4	•	•	•	•	•	•	•	1.6L
Mini Elite Convertible	I5	NTAR	4	•	•	•	•	•	•	•	1.6L
Prestige Standard	S5	RDAR	5	•	•	•	•	•	•	•	2.5L
Prestige Fullsize	P5	WDAR	5	•	•	•	•	•	•	•	1.8L
Prestige Sports	C5	WSAR	4	•	•	•	•	•	•	•	1.8L
Prestige AWD	E5	GFDR	5	•	•	•	•	•	•	•	3.5L

Vehicle Matrix		
VEHICLE MATRIX	TYPE	TRANSMISSION
C Compact	P Premium	C 2/4 Door Car
E Economy	R Standard Elite	F 4 Wheel Drive
I Intermediate	L Luxury	B 2 Door
S Standard	X Special	D 4 Door
F Full size/4 Door	W Luxury Elite	F SUV
G Fullsize Elite	V Passenger Van	M Manual
N Mini Elite	S Sports	D Auto 4WD
	T Convertible	FUEL/AIRCON
		R Yes
		H Hybrid Air

Please Note: The vehicles shown are examples. Specific makes/models within a car class may vary in availability and features such as passenger seating, luggage capacity, equipment and mileage.

Direct Sell Entries	
<p>DIRECT SELL ENTRY WITHOUT A FLIGHT SEGMENT IN PNR EG: ØCARZENN1MEL12JUL-15JUL/FCAR/ ARR-0900 QF434/RET-0900/ID-xxxxxx</p> <p>Ø Sell CAR Car Segment ZE Hertz Vendor Code NN1 Need One Car MEL Three Letter Airport Code 12JUL Pick Up Date -15JUL Return Date /FCAR Type of Vehicle /ARR-0900 QF434 Time of Arrival & Flight Number /RET-0900 Return Time /ID-xxxxxx #1 Club Number (Optional) /BS-xxxxxxx 8 digit TACO number*</p> <p>Additional Optional Fields can be added to this sell entry. All Optional Fields MUST be added after the RET field, as long as the RC and SI fields are the last two entries.</p> <p>*All non-IATA agents must add their Hertz TACO number to the BS- field to gain commission.</p> <p>*For arrival details there must be a space between the time and the flight number.</p>	<p>DIRECT SELL ENTRY WITH A FLIGHT SEGMENT IN PNR EG: ØCARZEF CAR1/25JUL/RET-1700/ ID-xxxxxx</p> <p>Ø Sell CAR Car Segment ZE Hertz Vendor Code FCAR Car Type 1 Segment Number Relating to Car Booking /25JUL Return Date /RET-1700 Return Time /ID-xxxxxx #1 Club Number (Optional) /BS-xxxxxxx 8 digit TACO number*</p> <p>Arrival location, date and time are down loaded automatically from the segment number you have related the booking to ie: Segment 1</p> <p>Additional Optional Fields can be added to this sell entry. All Optional Fields MUST be added after the RET field, as long as the RC and SI fields are the last two entries.</p> <p>*All non-IATA agents must add their Hertz TACO number to the BS- field to gain commission.</p>

Agents Priority Desk 1800 55 00 89

Vehicle Matrix

/PUP-	Pickup Location. This field must be used for specifying a non-airport location. The system will assume an airport pick up if this field is not used. To view codes enter: CQLZEMEL Example: /PUP-MELC60
/DO-	Drop Location. This field must be used if the drop off location is different to the pick up location. If a fee is applicable, it will appear in a DOC (drop off charge) field. Example: /DO-CNSC60
/ID-	Hertz #1 or #1 Club Gold Number or Smartcharge Number. Enter the appropriate number into this field so details will down load to the Hertz counter. To add or amend any of these numbers to any existing car segment, you must cancel and re-book the segment. Example: /ID-xxxxxxx
/CD-	Customer Discount Program (CDP), Enter the CDP number into this field for the customer's rate. Example: /CD-xxxxxx
/FT-	Frequent Traveller Number. Enter the client's Frequent Traveller number into this field for Frequent Flyer points to be awarded. Example: /FT-QFxxxxxx or /FT-ZE1
/NM-	Name Field. This field can be used if the vehicle is to be collected by someone other than the first named passenger in a PNR. Example: /NM-SMITH^JMR
/G	Guarantee Information. Enter your Credit Card details or Hertz Charge Card details in this field. Example: /GAX376000000000EXP 09 00-Surname or /GCARZE34567890123
/IT-	Tour Operator Code. Enter Tour Code in this field. Example: /IT-xxxxx
/BS-	Booking Source. Enter your 8 digit IATA/TACO number in this field. Example: /BS-020xxxxx
/BA-	Booking Agent. Enter your name or agency reference in this field. Example: /BA-LISAP
/SQ-	Special Equipment Code. Enter any special requests in this field. To view equipment list for a location, enter CP*ZExxx/SQ Example: /SQ-CST or /SQ-NAV
/PC-	Promotional Code. Enter number associated to a promotion in this field. ie: Upgrade certificates Example: /PC-xxxxxx
/RC-	Rate Code. Enter the request for a specific rate code in this field. Example: 1. /RC-AQI (Affordable Non prepaid Inclusive LDW - USA Only) 2. /RC-AFA (Affordable Non prepaid UK/Europe rate code) 3. /RC-WOW (to book the World on Wheels International Rate code) 4. /RC-XTRA (to book World on Wheels Inclusive USA rate)
/SI-	Supplementary Information. Enter additional information required for the booking in this field. Only one SI can be entered, however you can use all three examples in one entry. (see example 5) Example 1 /SI-V1-xxxxxx (V1 - followed by voucher number) Note: This field is mandatory for Voucherless Gold Bookings Example 2 /SI-V2-xxxxxx ACCxxxxxx FULL VALUE Example 3 /SI-V2-xxxxxx (V2 - followed by voucher number) Example 4 /SI-PREF MAXIMA (Free Text) Example 5 /SI-CO-xxxxxx V1-xxxxxx PREF TERRITORY (CO - Company Order/Billing Reference number)

Car Modifications

Details in a booking can be modified without having to cancel the booking. The following fields can be modified:

/ARR-	Arrival Time	/PD-	Pickup Date
/RD-	Return Date	/CT-	Car Type
/CD-	CDP Number	/RET-	Return Time
/DO-	Drop Off Location	/SI-	Supplementary Information
/G	Guarantee Information	/FT-	Frequent Traveller Number

Use the segment number relating to the car segment you are modifying when you see this symbol (x). Please note, you cannot modify the passenger's name or pick up location.

CMx/PD-12AUG/RD-15AUG	Modify pick up and return date
CMx/CT-IDAR	Modify car type
CMx/FT-QFxxxxx	Modify Frequent Flyer Number
CMx/CD-xxxxx	Modify Corporate discount number

Note: For Smartcharge bookings to make modifications, you must cancel and rebook the segment.

Hertz Response Codes

DY	Daily Rate	MY	Monthly Rate
WY	Weekly Rate	XD	Extra Days
XH	Extra Hours	KM	Kilometres
UNL	Unlimited KM/MI	25KM	25 cents per KM
MI	Miles	RC	Rate Code
200KM	200KM per day included in the Daily Rate	DOC	Drop Off Charge
RG	Rate Guaranteed	BR	Base Rate
CF	Confirmation Number	P/RTL	Per Rental
WD	Weekend Rate	OSI	Hertz has sent a message to your booking.
CNTR or GOLD	This will appear directly after the confirmation number if Gold service is confirmed.		This will appear at the end of a confirmation number.
AP	Approximate Total	MC	Mandatory Charges e.g. GST

Hertz Policy Information

Display specific Hertz location
 Display Car Types for specific location
 Display Fees information for a specific location
 Display additional locations within a city
 Display policy
 Car Equipment Codes
 International Information
 Australian Information

CP*ZELAX
CP*ZELHR/MAKES
CP*ZEMEL/FE
CQLZELAX
CP*Line No.
DU*/CAR/EQP
Y/CAR/QZE
Y/CAR/QZE/AUSTRALIA

Additional Keywords are:

KEYWORD CODE	CATEGORIES	KEYWORD CODE	CATEGORIES
AD	Address	LR	Licence Requirements
AR	Age Requirements	MA	Makes
DO	Drop Off	PH	Phone Information
DR	Additional Driver	PY	Payment
FE	Fees	SC	Surcharge
FL	Fuel	SQ	Special Equipment
GR	Geographic Restrictions		
HR	Hours		
TA	Tax		