



Galileo Cue Card

Low To High Car Quote - CAL

CAL12APR-15APRMEL/ARR-1000/DT-1000/ZE Requesting Lowest to Highest rate in order of car size
CAL12APR-13APRMEL/ARR-1000/DT-1000/CD-ZExxxx/ZE Requesting Lowest to Highest corporate rate in order of car size
CAL12APR-19APRMEL-W/ARR-1000/DT-1000/ZE Requesting weekly rate

Check Rules

CAVA2 Verify rules from Column A Line 2
CAVS2 Verify rules from Sold Segment 2 This entry can only be used if the rate has been sold from a rate availability screen.

Re-display Car Quotes

CAL*R

Sell From Rate Availability Screen

EG: 01A1 0 SELL A COLUMN HEADER
1 ONE CAR 1 LINE NUMBER
 Optional fields may be added to this sell entry **01A1/DT-1700/SI-V2xxxxx FULL VALUE**

Vehicle Guide

Make/Model	Hertz Vehicle Category	GDS Code	Seats	CD Player	Power Steering	Cruise Control	Air Conditioning	ABS Braking	Dual Airbags	Automatic	Engine Capacity
Economy Auto	A	ECAR	5	1.3L
Compact Manual	B	CCMR	5	1.8L
Compact Automatic	H	CCAR	5	1.8L
Compact Green	G	CXAR/CAAH	5	1.5L
Intermediate Automatic	C	ICAR	5	2.4L
Standard Automatic	S	SCAR	5	2.4L
Standard Hybrid	S2	SDAH	5	2.4L
Fullsize Automatic	D	FCAR	5	3.5L
Fullsize Premium	P	PCAR	5	3.6L
Fullsize Luxury	F	LCAR	5	3.6L
Fullsize Wagon	E	FWAR	5	3.5L
Fullsize Sportswagon	E1	SWAR	5	3.6L
Special Minivan	M	XVMR	12	2.8L
Fullsize 4WD Manual	R	FFMR	5	4.0L
Fullsize Van	T	FVAR/LVAR	8	2.4L
Economy AWD Automatic	V	EFAR	5	2.4L
Convertible Auto	I	PTAR	4	2.2L
Mini Elite	A5	NBAR	4	1.6L
Mini Elite Convertible	I5	NTAR	4	1.6L
Prestige Standard	S5	RDAR	5	2.5L
Prestige Fullsize	P5	WDAR	5	1.8L
Prestige Sports	C5	WSAR	4	1.8L
Prestige AWD	E5	GFDR	5	3.5L

Vehicle Matrix

VEHICLE MATRIX		TYPE		TRANSMISSION	
C Compact	P Premium	C 2/4 Door Car	F 4 Wheel Drive	A Automatic	
E Economy	R Standard Elite	B 2 Door	X Special	M Manual	
I Intermediate	L Luxury	D 4 Door	F SUV	D Auto 4WD	
S Standard	X Special	W Wagon			
F Full size/4 Door	W Luxury Elite	V Passenger Van		FUEL/AIRCON	
G Fullsize Elite		S Sports		R Yes	
N Mini Elite		T Convertible		H Hybrid Air	

Please Note: The vehicles shown are examples. Specific makes/models within a car class may vary in availability and features such as passenger seating, luggage capacity, equipment and mileage.

Direct Sell Entries

DIRECT SELL ENTRY WITHOUT A FLIGHT SEGMENT IN PNR		DIRECT SELL ENTRY WITH A FLIGHT SEGMENT IN PNR	
EG: ØCCRZENN1MEL12JUL-15JULFCAR/ARR-Ø900-QF508/DT-0900/ID-xxxxxx		EG: /1+ØCCRZE-15JULFCAR/DT-0900/ID-xxxxxx	
Ø	Sell	/1+	Insert after segment numer+
CCR	Car Segment	Ø	Sell
ZE	Hertz Vendor Code	CCR	Car Segment
NN1	Need One Car	ZE	Hertz Vendoe Code
MEL	Three Letter Airport Code	-15JUL	Return Date
12JUL	Pick Up Date	FCAR	Car Type
-15JUL	Return Date	/DT-0900	Drop Off Time
FCAR	Type of Vehicle	/ID-xxxxxx	#1 Club Number (Optional)
/ARR-0900	Time of Arrival	/BS-xxxxxxx	8 digit TACO number*
-QF508	Flight Number (Optional)		
/DT-0900	Return Time		
/ID-xxxxxx	#1 Club Number (Optional)		
/BS-xxxxxxx	8 digit TACO number*		
Additional Optional Fields can be added to this sell entry. All Optional Fields MUST be added after the DT field.		Arrival location, date and time are down loaded automatically from the segment number you have related the booking to ie: Segment 1	
*All non-IATA agents must add their Hertz TACO number to the BS- field to gain commission.		Additional Optional Fields can be added to this sell entry. All Optional Fields MUST be added after the DT field. *All non-IATA agents must add their Hertz TACO number to the BS- field to gain commission.	

Agents Priority Desk 1800 55 00 89

Optional Fields

/PUP-	Pickup Location. This field must be used for specifying a non-airport location. The system will assume an airport pick up if this field is not used. To view codes enter: CQLZEMEL Example: /PUP-MELC60
/DO-	Drop Location. This field must be used if the drop off location is different to the pick up location. If a fee is applicable, it will appear in a DOC (drop off charge) field. Example: /DO-CNSC60
/ID-	Hertz #1 or #1 Club Gold Number or Smartcharge Number. Enter the appropriate number into this field so details will download to the Hertz counter. To add or amend any of these numbers to any existing car segment, you must cancel and re-book the segment. Example: /ID-xxxxxxx
/CD-	Customer Discount Program (CDP), Enter the CDP number into this field for the customer's rate. Example: /CD-xxxxxx
/FT-	Frequent Traveller Number. Enter the client's Frequent Traveller number into this field for Frequent Flyer points to be awarded. Example: /FT-QFxxxxxx or /FT-ZE1
/NM-	Name Field. This field can be used if the vehicle is to be collected by someone other than the first named passenger in a PNR. Example: /NM-SMITH JOHN
/G	Guarantee Information. Enter your Credit Card details or Hertz Charge Card details in this field. Example: /GAX376000000000EXP09000
/BR-	Company Order/Billing Reference number. This field is used to enter company specific details. Example: /BR-xxxxx
/BS-	Booking Source. Enter your 8 digit IATA/TACO number in this field. Example: /BS-020xxxxx
/SQ-	Special Equipment Code. Enter any special requests in this field. To view equipment list for a location, enter CADZExxx/EQUIP Example: /SQ-CST or /SQ-NAV
/RC-	Rate Code. Enter the request for a specific rate code in this field. Example: 1. /RC-AQI (Affordable Non prepaid Inclusive LDW - USA Only) 2. /RC-AFA (Affordable Non prepaid UK/Europe rate code) 3. /RC-WOW (to book the World on Wheels International Rate code) 4. /RC-XTRA (to book World on Wheels Inclusive USA rate)
/SI-	Supplementary Information. Enter additional information required for the booking in this field. Only one SI can be entered, however you can use all three examples in one entry. (see example 5) Example 1 /SI-V1-xxxxxx (V1 - followed by voucher number) Note: This field is mandatory for Voucherless Gold Bookings Example 2 /SI-V2-xxxxxx ACCxxxxxx FULL VALUE Example 3 /SI-V2-xxxxxx (V2 - followed by voucher number) Example 4 /SI-PREF MAXIMA (Free Text) Example 5 /SI-CO-xxxxxxx V1-xxxxxx PREF TERRITORY (CO - Company Order/Billing Reference number)

Car Modifications

If you have made a booking and details need to be changed, there is no need to cancel the booking. All you have to do is use a modification entry that is very quick and simple.

Note: you cannot modify a pickup location or passenger name.

The three types of modifications are:

D-DATE	T-TYPE OF CAR	O-OPTIONAL FIELDS
EG1: CAMxD/28NOV	This entry will modify the pickup date to 28 Nov.	
EG2: CAMxD/-29NOV	This entry will modify the return date to 29 Nov.	
EG3: CAMxT/FCAR	This entry will modify the type of car.	
EG4: CAMxO/SI-	This entry will add special information.	
EG5: CAMxO/FT-QF123456	This entry will add the Frequent Flyer number into the booking.	
EG6: CAMxO/ARR-0900	This entry will modify the arrival time.	
EG7: CAMxO/DT-1200	This entry will modify the return time.	
EG8: CAMxO/CD-xxxxxx	This entry will add the corporate discount number into the booking.	

(x=Segment number)

Note: For Smartcharge bookings to make modifications, you must cancel and rebook the segment.

Car Index

A Car Index provides a list of locations and Hertz codes. The location code is used in the /PUP field and/or /DO field.

CAISFO/ZE	Car index for Hertz locations in San Francisco To find the closest Hertz location to a major landmark enter:
CAISEAWORLD/ZE	Car index will return with all Seaworld locations around the world Tab to >CAI* and enter the line number you require. To look at a Car Description for a location that is listed in the Car Index, the entry is:
CAD1	(CAD - Car Description, 1 - Line Number)

Car Description

The Car Description pages provide information such as CDW, Tax and car types for all locations around the world.

Example: CADZEMEL- This will return information for Melbourne Airport.

If the information you request is not on the first page then TAB to **CADMENU*PD** to page down.

01	AGE	AGE REQUIREMENT	02	CARS	CAR/VEHICLE TYPES
04	DROP	DROPOFF/ONEWAYS	05	EXPR	EXPRESS SERVICE
06	GAS	REFUELLING POLICY	07	HOURS	HOURS-OPER/BUSNS
08	INS	INSURANCE/COVERAGE	10	SHTTL	SHUTTLE SERVICE
15	COMM	COMMISSION AGENTS	16	CREC	CREDIT CARD INFO
17	EQUIP	SPCL EQUIP RQSTS	18	GUAR	GUARANTEED RATES
>CAD/			>CADMENU*PD		

TAB to **CAD/** and use either the line number or the keyword to access the information.

Hertz Response Codes

DY	Daily Rate	WD	Weekend Rate
WY	Weekly Rate	MY	Monthly Rate
XH	Extra Hours	XD	Extra Day Rate
UNL	Unlimited Km/Mi	.25KM	25c Per Extra KM
UNL FM	Unlimited Free Miles	AT	Approximate Total
MI	Miles	RC	Rate Code
KM	Kilometres	DC	Drop Off Charge
200FK	200 Free Kilometres	BR	Base Rate
CF	Confirmation Number	P/RTL	Per Rental
CNTR or	Gold Service Confirmed	OSI	Hertz has sent a message referring to your booking.
GOLD	This will appear at the end of a confirmation number.		This will appear at the end of a confirmation number.