



Annexure 1 Charges Explained
All prices quoted are inclusive of GST

COMPULSORY	Description	Amount
Rental Rate	The daily rental charge noted on the Rental Agreement for each rental day unless otherwise stated in the Rental Agreement or in Additional Terms. The extra hours rate shown on the Rental Agreement is charged for each full or partial hour in excess of a full Rental Day until the amount reaches the cap on the daily rental charge.	As noted on Rental Agreement
Kilometre Rate	You may have limited kilometres depending on your pick up location. If a limit on distance applies, the daily kilometre allowance will be shown on your Rental Agreement and may vary based on the type of vehicle and the rental location. If you exceed this daily allowance, a charge may apply for the distance covered.	As noted on Rental Agreement
Location Service Fee	Additional at certain locations (e.g. airports and off airport locations) to reflect the higher cost of providing services from there. This fee varies from location to location and can be a flat fee or percentage of charges as shown on the Rental Agreement.	As noted on Rental Agreement. Full list can be found here .
Young Driver Surcharge	May apply if you or any additional driver is 24 years and under. You will be advised of the surcharge at the time of reservation.	\$16.50 per day capped at 7 days per 30 day rental
Administration Fee	A percentage rate as noted on the Rental Agreement in relation to administration functions undertaken.	3.50%
Vehicle Registration Fee	Fee to cover cost of registration fees for Hertz vehicles.	\$7.50 per day
OPTIONAL		
Additional Driver	We apply a standard fee for each additional driver added to your rental. You will be advised of the surcharge at the time of reservation.	\$6.50 per day capped at 5 days per 30 day rental
One Way Fee	May apply if you return the vehicle to a location different from the start location. You will be advised at the time of reservation if you are permitted to return the vehicle to a different location and if so, any applicable fee.	Please refer to fee quoted at the time of booking. Changes to location return will alter quoted fee
Delivery & Collection Fees	May apply if you request that your vehicle is delivered to or collected from a location other than our rental location. You will be advised of the charge at the time of the request.	Rates vary. Please contact location for details.
Optional Renter Protection Services	The Rental Agreement will show if our Optional Renter Protection Services have been accepted or declined by you or are otherwise included in your rate. We also show the Accident Damages Excess (ADE) applicable to your rental (which depends on whether you have SuperCover, MAX, AER coverage selected) and the full charge for the rental period, inclusive of GST.	Please refer to Rental Agreement
Optional equipment	The Rental Agreement lists any optional equipment you have selected, such as baby/child seats, and Neverlost (GPS), showing the full charge for the rental period.	Baby seats - \$22.00 per day, capped at 4 days per 30 day rental. Neverlost unit - \$20.90 per day, capped at 10 days per 30 day rental.
Card surcharge	The percentage rate as noted on the Rental Agreement of any amount charged to a Card.	1.35%
TOTAL		
Estimated Rental Charges	Your total estimated charges lists the rental rate, discounts and applicable kilometre charges at the start of the rental excluding GST. Charges are 'estimated' because they <u>exclude</u> any potential fuel or other charges you may incur through your use of the vehicle during your rental.	Please refer to Rental Agreement
Subtotal	Your subtotal before any applicable fees are applied.	
Total Estimated Rental Charges	Total of all estimated charges including GST.	Please refer to Rental Agreement
VEHICLE CONDITION		
Hertz Claims Management Fee	Fixed charge to recover our costs for dealing with damage caused to the vehicle.	\$60.50
External Damage Assessment Fee	Damage assessment fee charged to Hertz by an external damage assessor.	\$60.50
Cleaning Fee	A charge imposed in respect of an excessively dirty vehicle which requires cleaning beyond Hertz's standard cleaning practice.	Cleaning fees vary depending on the extent of cleaning required. Fees are on charged at cost.
Cleaning Administration Fee	A fixed charge to recover our costs if cleaning is performed by third party or specialised cleaners.	\$60.50
VEHICLE USE		
Toll Administration Processing Fee	The amount payable for administrative functions Hertz undertakes including the payment of, or handling of any claim for charges and penalties related to the use of toll road. Such as toll way use (where Toll Cover is not purchased).	\$38.50
Infringement Administration Processing Fee	The amount payable for administrative functions Hertz undertakes including the payment of, or handling of any claim for, any charges and penalties, such as processing of traffic & parking fines, speeding and traffic infringements.	\$55.00
Breakdown or Roadside Assistance	If the driver is at fault for the problem for which assistance is requested, for example, the vehicle running out of fuel, or the keys being locked in the vehicle, the charge covers the cost of providing breakdown or roadside assistance. If the driver is at fault any towing costs will be on charged to the driver	\$165
Towing	Included in the ADE unless the driver has engaged in a Prohibited Use or is otherwise at fault	Towing fees vary depending on circumstances. Fees are on charged at cost.
EARLY/ LATE RETURN/LATE PAYMENT		
Early Return Fee	May apply if you did not prepay your rental charges, committed to a rental term and then brought the vehicle back early. You will only pay for the days used, but we reserve the right to make this charge to compensate us in part for our inability to rent your vehicle during the remaining time reserved for your use.	\$33.00