

Terms & Conditions

To receive the benefits associated with Hertz Gold Plus Rewards membership, your Gold membership number must be quoted at the time of reservation. All rentals are subject to all other standard Hertz requirements and terms and conditions of the Hertz rental agreement.

Hertz reserves the right to change, limit or modify these Platinum Card member benefits, including amending the list of participating locations at any time. Should you cancel your American Express Platinum Card membership, your Hertz Gold Plus Rewards membership will not be cancelled, however you will not receive the portfolio of Platinum Card member benefits described. American Express will notify Hertz of such cancellations.

Enrolment in Hertz GPR will enroll via: using the relevant enrollment vanity URL: www.hertz-europe.com/platinum (in the case of EMEA) and will be The fulfilment pack will be held and not sent until the full upgrade has taken place.

One-car-class Upgrades

Subject to vehicle availability, one-car-class upgrade is offered at participating Hertz locations in the U.S., Canada, Namibia, South Africa and participating airport locations in Europe (Brussels, Berlin, Dusseldorf, Frankfurt, Hamburg, Munich, Stuttgart, Helsinki, Oslo, Rovaniemi, Turku, Paris Orly, Paris Charles de Gaulle, Marseille, Nice, Toulouse, Lyon, Bordeaux, Athens, London Heathrow, London Gatwick, Manchester, Edinburgh, Birmingham, Dublin, Milan Linate, Milan Malpensa, Rome Fiumicino, Amsterdam, Vienna, Lisbon, Madrid, Barcelona, Stockholm, Goteborg, Geneva and Zurich) with a 48-hour advance reservation. Maximum upgrade is to a Full-size car with a minimum reserved Compact vehicle. For Compact 4-Door rentals, maximum upgrade will be to a Full-Size 4-Door car. The upgrade is to the next car class only.

Not available in UAE, Oman and Egypt. In Australia and New Zealand category and location restrictions apply. In Asia a one car class upgrade will go up to full size only and is not available in China. This excludes Special Equipment such as Minivans, SUVs and Hertz Collections vehicles. Upgrades do not apply to rentals longer than 30 days.

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4-hour no charge grace period:

A 4-hour no charge grace period before an extra day charge is applied when returning the vehicle in Corporate Europe, the U.S., Canada, Latin America, Middle East (with exception of UAE and Bahrain who offer 2 hours grace period) and selected European Franchise countries: Balearics, Hungary, Iceland, Ireland, Israel, Macedonia, Nigeria, Norway, Portugal, Romania, and Turkey. Asia, with the exception of China, offers a 2-hour no charge grace period, except on optional extras like portable phones.

Bonus Points

The Five Star 10% bonus Hertz Gold Plus Rewards Points will be automatically calculated and credited to your account if Gold Plus Rewards number is provided and Gold Plus Rewards points opt-in is done at time of reservation, rental or return. Gold Plus Rewards must be used in place of any Frequent Traveler program number. Bonus is granted only in Hertz Gold Plus Rewards Points and not on frequent traveler miles/credits or hotel points. Bonus may be combined only with one other promotion, offer or discount.

To receive Gold Plus Rewards Points on all qualifying rentals, simply log in, click on "My Account" from the top navigation bar, then click the "Edit" link by Membership Details and check the box under "Hertz Gold Plus Rewards".

To confirm your Hertz Gold Plus Rewards Point balance, log onto hertz.com and click on "My Account" found in the top right navigation bar.

Five Star 10% bonus does not apply to Gold Plus Rewards Points automatically deposited to your account after every 10 qualifying rentals.

See program Terms and Conditions for eligibility, participating countries, and all Gold Plus Rewards program rules.

Reward Rental Days

900 Hertz Gold Plus Rewards Points will automatically be deposited to your Gold Plus Rewards account after every 10 qualifying rentals. The qualifying rental count is based on rentals between January 1 and December 31 of every year and will reset on January 1 of the following year. Qualifying rentals are paid rentals using your Gold Plus Rewards number. Gold Plus Rewards number must be given at time of reservation. You will become eligible to earn credit toward Reward Rental Days each year once you have been rewarded your status credentials.

Blackout periods apply for Standard Rewards redemptions and may vary from blackout periods for other Hertz programs. Comparable AnyDay Rewards redemptions are available for somewhat higher redemption values and have no blackouts.

Points do not expire as long as the member has any Hertz Gold Plus Rewards program activity within the previous 24 months. Activity means a Gold Plus Rewards Point was either earned

or redeemed. You must be a Hertz Gold Plus Rewards member to participate in the Gold Plus Rewards Points Program. Residency restrictions apply.

All Hertz Gold Plus Rewards Points Terms and Conditions apply