

**DRIVERS LICENCE** - All Vans can be rented on the standard class B driver's licence. All Drivers must be in possession of a full clean drivers licence held for at least 2 years.

**ADDITIONAL DRIVER** - An additional driver can be added to your van rental with a charge of €9.50 per day. All additional drivers must be present at the time of hire.

CHILD SEATS - Child, Baby or Booster seat are not permitted in commercial vehicles.

FUEL POLICY - All vehicles are rented full of fuel. We recommend that the vehicle is returned full on completion of rental. If the vehicle is not returned full we will charge for the refuelling.

KILOMETRE ALLOWANCE - Your rate includes 350 free kilometres per day for 1-4 days and 250km per day for 5+ days. Anything additional to this will be charged at .10c P/KM ex VAT.

**INSURANCE** - We can offer insurance for the length of your rental. If you have your own comprehensive insurance policy you may wish to transfer this onto the rental vehicle, you should ask your insurance broker/ company if they will allow you to:-

- 1. A temporary substitution: if you wish to use the hire vehicle while not using your car.
- 2. A temporary addition: if you wish to use the hire vehicle and your car at the same time.

We must receive confirmation of insurance coverage in writing before we can release the vehicle. Please contact us on 1890 826 826 for more information.

If you take our insurance you must be over 25 years. We provide comprehensive cover, it should be noted that there is a variable excess commercial vehicles depending on the vehicle reserved, this means that if you damage the vehicle you are liable for this excess amount.

PAYMENT - We accept all major Credit Cards and Visa Debit. There must be sufficient funds to meet the rental charges, the fuel capacity and any relevant excess amount.

**DRIVING** - The vehicle is covered to be driven on the island of Ireland only. We reserve the right to charge for all expenses incurred from incidents from misuse of the vehicle which include but not limited to:-

- Incorrect Fuel in the Vehicle
- Keys lost or locked into the vehicle
- Punctures, Wheel damage and off road recovery
- Clutch Damage

FAIR USAGE POLICY - We rent this vehicle based on a fair usage policy; this means that we expect to receive the vehicle back in the same condition as we gave it to you. Unacceptable activity or misuse will void all insurances and the renter will be responsible for all costs in rectifying the vehicle condition and all third party costs.

FINES AND PENALTIES - You will be responsible for any costs of parking fines or others penalties incurred whilst you rent the vehicle. We reserve the right to make reasonable charges for our time incurred and the administration costs involved in processing any fines and/or penalties. At present our administration charge for processing any fines and/or penalties is €35.

Van Rental



**RETURN OF THE VEHICLE** - The grace period for returning the vehicle is 29mins after the specified return time. If you return the vehicle later than the time you will be billed for a full day rental.

**TOLL CHARGES** - The National Roads Authority has introduced a 'No Barrier Tolling" system on the Dublin M50 motorway between Junction 6 (N3 Blanchardstown) and Junction 7 (N4 Lucan). There is no toll barrier or tolling booth stand therefore no cash payment facility at the tolling point.

All Hertz vehicles have been registered with the Toll Operator and therefore Hertz will be charged automatically for each toll incurred.

A Toll Fee of EUR €3.80 and up to €5.10 per usage will be charged to you by Hertz.

Hertz will be advised after the rental of the toll charge accrued for each rental and will charge your credit card separately.

IMPORTANT: Please do not pay these charges directly as this will result in duplicate payment which will be impossible to identify.

**GOODS AND PAYLOADS** - We are not responsible for damage caused to cargo regardless of how it occurs; we are in no way responsible for water ingress into load areas, theft of goods or any damage done by incorrect loading and insufficient packaging. In signing the rental agreement the customer agrees to this.

Vehicles are given payload levels - it is the customer's responsibility to make sure that these limits are not exceeded. All costs and charges incurred by customers who have been stopped for an overloaded vehicle are the customers own. Also all repairs required by misuse by overloading will be the full responsibility of the renter.

**OTHER DOCUMENTATION -** In addition to your photo ID Drivers Licence you will need to provide a valid form of identification such as a utility bill detailing your current home address as per the drivers licence. The documentation must be no older than 3 months old prior to the start of the hire and must be the original document. Photocopies will not be accepted.

